



VIU IT Department Computer Repair Authorization Form

Liability Release, Waiver, and Indemnity Agreement for Personal Computer Support Services

VIU IT office is not an authorized service dealer. Hardware warranties are provided by the manufacturer of the product. Work performed by VIU IT staff may void existing equipment warranties, and in the process of working on computer equipment, there is a potential for data loss. Additionally, VIU IT office is not responsible for computers or accessories left more than thirty (30) days.

Name: _____
Student ID: _____ Cell: _____
Computer make: _____ Model: _____
Items left with the computer: _____

Any login: Usernames: _____ Passwords: _____

List problems: _____

Backup Data if formatting the hard drive (All data will be lost if NO) YES NO

***** Any type of computer repair may result in the loss of data. ***
*** Backing up data is the user's responsibility. *****

I am the owner of this computer and give permission to the VIU IT Staff to make changes to my computer. I understand that my signature authorizes VIU IT Staff to evaluate and, if necessary, change the configuration of my computer's hardware and/ or software as needed to repair the computer.

My signature relieves the VIU IT Department and the University of any Liability in the event that my computer is discovered to have any defects in its hardware and/or software.

I authorize the VIU IT Staff to open my computer case, if necessary. This act may void my factory warranty.

Signature: _____ Date: _____